

**BASIC BANKING SERVICES REQUEST & INFORMATION FORM
 FEE, CHARGE AND COMMISSION TO BE COLLECTED**

NAME	TYPE	AMOUNT/RATIO	COLLECTION PERIOD	
ACCOUNT INFORMATION TRANSACTIONS	Statement / Account Abstract / Receipt Fee	5 TL (for transactions older than 1 year)	Per request	
	Delivery of Account abstract/Statement/Receipt via Mail-Courier	5 TL (for transactions older than 1 year)	Per Transaction (can be collected at an amount equal to the cost of rendered service)	
HGS	HGS / Label	TL 20	Per transaction	
	HGS / Card	TL 40	Per transaction	
Debit Card (Including supplementary card)	Withdraw Cash / From Abroad	1,65%	Per transaction	
	Withdraw Cash/ From Common ATM	%1,15 + TL 1,04	Per transaction	
	Balance Query / From Common ATM	TL 0,27	Per transaction	
	Drawing Gram Gold	TL 3	Per transaction	
WIRE TRANSFER	From Account to Account (Except for Own Account at Türkiye Finans)	TL 30 fixed up to TL 5,000 / 0.6% for TL 5,001 and higher amounts (maximum TL 350)	Per transaction	
	From Account to Name		Per transaction	
	From Cashier to Name		Per transaction	
	Transfer Received by Name (If Drawn on the Same Day)		Per transaction	
	Gold Transfer (To Account)		Per transaction	
	Gold Transfer (To Name)		Per transaction	
	From Cashier to Account (Cash Deposit) (Cash deposit transaction made to own account of the customers are not charged. Such shall be collected from payments made to the customer's account by 3 rd parties from a different branch)		Per transaction	
	All Regular Transfer Transactions		Per transaction	
	Transfer Via Call Center		TL 15	Per transaction
	Transfer Via Mobile Banking		TL 2	Per transaction
	Transfer via ATM		TL 5	Per transaction
Transfer via Internet Banking	TL 4	Per transaction		
EFT	From Account to Account /Name	TL 35 fixed up to TL 5000 ; 0.7% for TL 5001 and higher amounts (maximum TL 400)	Per transaction	
	From Cashier to Name/Account			
	Gold EFT (To Account / Name)			
	EFT Received by Name (If Drawn on the Same Day)			
	All Regular EFT Transactions			
	EFT via Internet Banking			TL 4
EFT Mobile Banking	TL 3	Per transaction		

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	EFT Via ATM	TL 5	Per transaction
	EFT Via Call Center	TL 20	Per transaction
	Late EFT 16:00-17:15 /Via Branch	TL 40 fixed up to TL 5000 ; 0.8% for TL 5001 and higher amounts (maximum TL 410)	Per transaction
	Late EFT 16:00-17:15 /Via Internet Banking	TL 5	Per transaction
	Late EFT 16:00-17:15 /Via Call Center	TL 30	Per transaction
FOREIGN EXCHANGE TRANSFERS	Out going Transfer	50 USD+Swift - 200 USD	Per transaction
	Swift (Transfer) (Branch)	TL 100	Per transaction
	Swift (Transfer) (Internet Branch)	TL 50	Per transaction
	Swift (Transfer) (Call Center)	TL 50	Per transaction
	Check From Abroad to the Bank (check taken for collection)	USD 60	Per transaction
	Check From Abroad to the Bank (via 3rd bank)	USD 60	
	Incoming Transfer	5 USD – 30 USD	
PHYSICAL GOLD DELIVERY	Physical Gold Delivery (1 Grams)	TL 2 –TL 10	It is per transaction and varies according to provinces
	Physical Gold Delivery (2.5 Grams)	TL 3 – TL 15	
	Physical Gold Delivery (5 Grams)	TL 5 –TL 20	
	Physical Gold Delivery (10 Grams)	TL 10 – TL 40	
	Physical Gold Delivery (20 Grams)	TL 20 - TL 75	
	Physical Gold Delivery (50 Grams)	TL 50 – TL 100	
	Physical Gold Delivery (100 Grams)	TL 100 – TL 250	
Valuable Mine Delivery (Gold Bullion)	TL 2,000, provided that it is not less than TL 50.	Per each delivery	
OTHER PRODUCTS	TFX Target Graphic Fee	TL 2	Monthly
	Reference Letter Fee	TL 100	Per Transaction
	Letter of Guarantee Commission	8%, provided that it is not less than TL 50.	Every 3 months
	Bill Payment Fee From Counter / Account	TL 1	Per Transaction
	KKB (Credit Reference Agency) Risk - Check Report (Real Entity)	TL 15	Per Transaction
	Text Editing For Consulate	Min TL 200-Max TL 2000	Per Transaction
	Tax / Stoppage Text Editing	25 TL	Per Transaction
	Mobile Key Code	TL 20	Per Transaction
	Cash limit exceeded	1.000 TL-49.000 TL between 50 TL, 50.000 TL-199.000 TL between 100 TL, 200.000 TL and over 200 TL	Per Transaction



**DISCLAIMER ON NOTIFICATION FOR CHANGES IN FEES, CHARGES AND COMMISSIONS, AT THE END OF YEARLY EXPIRATION PERIODS.**

For any change on a fee, included in this form, that is less than the 1.2 times of the previous year's CPI (Consumer Price Index) an advance notification period of 30 days will be used before the change takes into effect. Customers will be notified with the necessary means of permanently recorded transmission including text messages, e-mailing and etc... Once taken into effect, a 15 day period is applied for remission of service upon request. Upon exercise of such right to remit the bank does not charge any extra fee and commission.

The Bank reserves the right to stop provision of services, if the customer does not accept the fee, charge or commission that is subject to a change. Continuation of usage of Bank's services mean acceptance of any changes relating to the fee change that is being notified.

In the case that the annual fee increase is higher than 1,2 times of the previous year's CPI a separate form for agreement on the fee change is required that accompanies the notification procedures. For on the spot and non-continuous transactions including money transfers, bill payments, checks and notes payments exclusions to these provisions may be applied depending on the channels that is utilized for realization of such transactions.

TAXES AND FUNDS: 5% BSMV (Banking and Insurance Transactions Tax) is collected over the charge, fee and commission amounts.

COLLECTION METHOD: In cash or through setoff or by registering debt to the account.

This tariff shall be valid until 31.12.2018 and in case that such fees are not changed until that date, validity period will be automatically extended to December 31st of the following year with the same conditions, until otherwise specified.

Türkiye Finans Katılım Bankası A.Ş.
Stamp and Signature:

I fully understood the above informative text consisting of 3 (Three) pages and the verbal explanations; I accept the fee, charge and commission amounts indicated in the informative text; I request to use the basic banking services pursuant to the informative text and the undersigned agreement.

I received an undersigned copy of the form.

CUSTOMER'S NAME SURNAME:

REQUIRED CUSTOMER SIGNATURE

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